

FAMILY SUPPORT SERVICES OF NORTH IDAHO

CONSUMER RIGHTS POLICY

It is the intent of Family Support Services of North Idaho to inform all program participants of their rights as consumers of our services. This is accomplished by way of sharing and explaining the Consumer Rights policy at the inception of services and review of these rights annually. Consumers acknowledge an understanding of these rights by way of initializing and dating the document. Consumers are given a copy of these rights and are informed that they can access management or ownership at any time in the event there is a lack of understanding or violation of their consumer rights.